



FOTOTERAPIA
Bojanini y López SAS



Patient Rights

To assure that the basic rights of human beings for independence of expression, decision and action, concern for personal dignity and human relationships in terms of race, sex, age, language, sexual orientation, religion, disability or political opinions or source of payment.

1. To be call by its Name.
2. The patient has the right to obtain from the practitioner responsible for coordinating his care, complete and current information concerning his diagnosis, treatment, pain management, and any known prognosis. This information should be communicated in terms the patient can reasonably be expected to understand.
3. Respect and Dignity: The patient has the right to considerate, respectful care at all times, under all circumstances, with recognition of his personal dignity, worth, beliefs, customs, disability, sex, gender, course of life, ethnic and psychosocial belonging.
4. Expect that any discussion or consultation, involving his/her case will be conducted discreetly and that individuals, not involved in direct care, will not be present without permission of the patient.
5. Has the right to be treated with courtesy and respect.
6. Has the right to receive, upon request, prior to treatment, a reasonable estimate of charges for medical care.
7. Has the right to refuse any treatment.
8. Has the right to give suggestions and complaints.
9. Has the right to know and understand all the patients rights.



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Patients Responsibilities



1. Present the require documents.
2. To know the Patient rights and perform them.
3. To take care of his health and the health of the community.
4. To keep and asist appointments with the doctor.
5. Folloe the instructions given for your treatment.
6. To assure the payment when it correspond.
7. To report to your physician, accurate and complete information to the best of your knowledge about your health.
8. Treat the healthcare professionals with respect.
9. Sign the informed consent when it is required.
10. Take care and make rational use of the resources, facilities and services.
11. Treat the human staff with dignity and respect the privacy of the other patients.
12. Make appropriate use of the complaints and suggestions at the moment of submit them.
13. Understand the reason of delay on the services at the moment communicated by our personal.